EzzyBills Information Security and Management Factsheet

WE TAKE SECURITY SERIOUSLY

At EzzyBills, we are dedicated to protecting the security of our system and your data. Ensuring a safe and secure online environment is our top priority. Here are the key security measures we have in place to safeguard your data:

1. Microsoft Azure Data Centre: we use the Microsoft Azure data centres for maximum security and reliability. Azure is accredited under ISO 27001 and ISO 27002, safeguarding the data centres from unauthorized access and environmental hazards. This ensures high reliability, operational excellence, cost-effectiveness, environmental sustainability, and a trustworthy online experience for our customers.

2. Strong Encryption: All data transmitted between your device and our servers is encrypted using industry-standard encryption protocols, ensuring that your information remains confidential and secure.

3. Multi-Factor Authentication (MFA): We provide the option for multi-factor authentication, adding an extra layer of protection to your account. With MFA, even if your password is compromised, your account remains secure.

4. Data Backups: We maintain regular backups of your data to protect against data loss due to unexpected events. This ensures your information can be recovered in case of any issues.

5. Regular Risk Assessment: To ensure a robust defence against emerging threats and vulnerabilities, we conduct regular risk assessments. These assessments involve thorough evaluations of our systems, data protection measures, and potential risks. By proactively identifying and addressing security concerns, we can continuously enhance the protection of your information and maintain a secure online environment for our users. Your peace of mind is our commitment.

6. Regular Security Updates: Our team continuously monitors and updates our systems to address any potential vulnerabilities. This helps us stay one step ahead of emerging threats and ensures your data is protected.

7. Employee Training: Our employees are trained in security best practices to maintain a culture of security awareness within the company. This helps protect against external attacks and internal threats.

8. User Education: We provide resources and guides to help you understand how to maintain your own online security while using our services. This includes tips on password management & safe online practices.

Your security is our priority. While we have implemented these measures, we also encourage you to take your own security seriously. Always keep your login credentials confidential, use strong and unique passwords, and remain vigilant against potential online threats.

If you have any questions or concerns regarding the security of your data, please don't hesitate to reach out to our support team at support@ezzydoc.com